

# Camilo Andrés Oviedo Lizarazo

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## SUMMARY

Systems Engineer and Business Administrator with over 8 years of experience in software design, development, and project management. Proficient at translating complex business requirements into effective technical solutions and bridging the gap between stakeholders and development teams. Proven expertise in system development and agile methodologies, particularly within banking and IT consulting sectors.

Skilled in frontend technologies (Angular, ReactJS) and backend development (Java, Python) as well as scripting (JavaScript, Typescript) and frameworks (SpringBoot, Vue). Experienced with microservices architecture (RESTful APIs, SOAP), databases (SQL, Oracle, MongoDB), and operating systems (Windows, Linux, RedHat, Solaris). Certified in Azure Cloud and Professional SCRUM Master (PSM I). Proficient in Reporting Tools (SAP Business Objects, PowerBI), ETL platforms (PowerCenter), and CI/CD solutions (Jenkins, Jira, GitLab, GitHub, Azure DevOps). Knowledgeable in leveraging IaaS/BaaS platforms (Azure, AWS, Vercel, Cloudflare) for optimized cloud solutions.

Recognized for strong analytical abilities, problem-solving skills, and effective leadership in cross-functional team environments. Enthusiastic to contribute to innovative projects and drive success across diverse industries.

## EXPERIENCE

### Operations & Systems Automation Analyst

#### Bountiful Grace Pty Ltd

April 2025 - Present. Melbourne, Australia

- Engineered and maintained end-to-end order management workflows by integrating platforms (e.g., Faire, Fieldfolio) via Zapier and APIs, reducing manual processing time from ~40 minutes to ~2 minutes per order (~95% efficiency gain).
- Designed and implemented inventory control solutions using NETO by Maropost API, generating automated stocktake reports that enabled weekly audits and eliminated stock discrepancies and lost sales due to out-of stock issues.
- Administered operational systems including payment reconciliation, order state management, and tool configuration (e.g., FairScan), improving data consistency and reducing manual intervention across business processes.
- Supported customer operations through CRM-style interactions (calls, showroom support, and outbound engagement) while leveraging process improvements to increase conversion efficiency and streamline sales workflows.

### Technical Business Analyst Intern

#### Thriday

October 2024 - December 2024. Melbourne, Australia

- Created comprehensive documentation and diagrams (e.g., Activity, Data Flow, Sequence, Use Case, and Entity Relationship Diagrams) to bridge communication gaps among developers, managers, and clients.
- Collaborated with stakeholders to gather, analyze, and document business requirements, ensuring alignment with development goals and app functionality.
- Supported white-label app customization by documenting and analyzing differences in components, workflows, and functionalities for external clients.
- Developed artifacts tailored to diverse audiences, providing both high-level overviews for management and detailed technical specifications for developers.

### Technical Business Analyst

#### Central Bank of Colombia

May 2019 - January 2024. Bogotá, Colombia

- Spearheaded software modernization projects, led and managed software projects using multiple methodologies to update deprecated systems, enhancing operational efficiency and preserving the purchasing power of the Colombian currency.
- Proposed and implemented innovative technological strategies, processes, and procedures for project support, technical maintenance, and backup schemes, ensuring robust and reliable operations.
- Provided round-the-clock technical support to internal and external users, promptly troubleshooting and resolving issues to ensure the seamless operation of critical systems and minimize downtime.
- Analyzed and designed software requirements using UML diagrams in collaboration with technical consultants, ensuring alignment with business specifications and successful implementation.
- Coordinated a team of 15 engineers and managed multiple stakeholders, effectively tracking and managing software scope, project timelines, and budgets.

- Developed PowerApps and SAP Business Objects 4.2 SP5 reports, enabling seamless consumption by software applications through API RESTful services.
- Led continuous improvement initiatives to streamline workflows, enhance system performance, and increase overall productivity.

## Software Engineer

### Sophos Solutions

January 2019 - May 2019. Bogotá, Colombia

- Led a team of 5 engineers as Technical Business Analyst to identify business needs and expectations for a software product. Conducted stakeholder interviews and documented requirements, resulting in a clear project scope and successful product launch.
- Implemented CI/CD pipelines using Jenkins, reducing deployment times by 40%.
- Enhanced application performance by optimizing SQL queries and refactoring code, resulting in a 30% increase in response times.
- Collaborated with cross-functional teams to design and implement new features, improving user experience and increasing customer satisfaction.

## Junior Software Engineer

### Sophos Solutions

January 2018 - December 2018. Bogotá, Colombia

- Worked as a Full-Stack Developer on various projects utilizing Java, JavaScript, Angular, SQL, and Docker.
- Created RESTful microservices using the Spring framework to facilitate database interactions and provide services to client applications.
- Enhanced software quality as a QA Engineer by implementing automated tests (unit and integration) with Java, Selenium WebDriver, JUnit, and Maven for multiple projects.
- Ensured software applications met system requirements, designs, and technical standards in production.
- Software Developer in the Digital Transformation initiative at Porvenir with IBM BPM WebSphere Business Process Manager 8.5.7, reducing request handling time from 15 days to 3 days.

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## EDUCATION

- **Advanced Diploma of Information Technology** Greenwich College • Melbourne, Australia • 2026
- **IT Project Management Specialization** Pontificia Universidad Javeriana • Bogotá, Colombia • 2020
- **Bachelor of Business Administration** Pontificia Universidad Javeriana • Bogotá, Colombia • 2019
- **Bachelor of Systems Engineering** Pontificia Universidad Javeriana • Bogotá, Colombia • 2018

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## CERTIFICATIONS

- **Professional Scrum Master™ I (PSM I)** Scrum.org • 2023
- **Microsoft Certified: Azure Fundamentals** Microsoft • 2021
- **Organizational Leadership Specialization** Northwestern University • 2021

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## COURSES

- **Introduction to Generative AI for Software Development** DeepLearning.AI • 2025
- **Version Control** Meta • 2023
- **Programming in Python - Meta** Meta • 2023
- **Introduction to Back-End Development** Meta • 2023
- **Foundations of Project Management** Google • 2022
- **React, NodeJS, Express & MongoDB - MERN Full Stack Guide** Udemy • 2021
- **Innovation with Design Thinking** Pontificia Universidad Javeriana Cali • 2020
- **Financial Markets Course (with honors)** Yale • 2020
- **REST API Design, Development & Management** Udemy • 2020

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## SKILLS

- **Languages:** Spanish - **Native**, English - **C1**, Italian - **B1**
- **Technologies:** SAP Business Objects Software, Azure AD, IBM WebSphere Business Process Manager, SAP Business Objects, Jira, Jenkins, Artifactory, Azure, Firebase, Linux Redhat, Neon, Vercel.

- o **Soft Skills:** Leadership, Communication, Problem-solving, Adaptability, Collaboration, Time Management, Continuous Learning.