

Camilo Oviedo

Technical Business Analyst | Business Systems Analyst | Application Analyst

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Technical Business Analyst and Systems Engineer with 8+ years of experience across business analysis, systems analysis, application support, software delivery, systems integration, automation and reporting. Skilled in translating business requirements into technical specifications, process flows and delivery-ready documentation for development teams, vendors and senior stakeholders. Proven track record in banking, fintech, consulting and operational environments, with hands-on capability in REST APIs, SQL, Power BI, Azure, Jira, Java and Python. Works effectively with cross-functional teams to modernise legacy systems, reduce manual effort and improve the reliability of business-critical applications.

CORE SKILLS

Analysis and delivery: Requirements elicitation, user stories, acceptance criteria, functional specifications, UML, process mapping, gap analysis, UAT support, Agile, Jira and Azure DevOps.

Systems and data: REST APIs, application support, incident triage, SQL, reconciliation, Power BI, Power Apps, SAP Business Objects and reporting automation.

Implementation: Python, Java, TypeScript, React, Next.js, Angular, FastAPI, Spring Boot, PostgreSQL, Docker, CI/CD, Azure and AWS.

RELEVANT IMPLEMENTATION PROJECTS

Anthem Forecast App

Anthem Workwear Pty Ltd | Melbourne, Australia | May 2026 - Present

- Built a CIN7-integrated planning application for approximately 900 SKUs, combining sales, inventory and purchase orders with statistical demand forecasts and monthly stock projections.
- Delivered scenario controls, product growth and purchase-order overrides, B2B customer analysis and Excel exports. Implemented a Next.js/TypeScript interface, FastAPI backend, PostgreSQL database and Auth0 access control.

Anthem Price Monitor

Anthem Workwear Pty Ltd | Melbourne, Australia | February 2026 - Present

- Designed and delivered automated catalogue discovery, reconciliation and price monitoring across seven retailer domains, with a filterable product-comparison workspace for commercial review.
- Integrated Python/Playwright ingestion with Next.js, TypeScript and Neon PostgreSQL; tuned API queries, caching and connection pooling and added rate limiting and security headers.

Bigcapital

Github Open-source project contribution | July 2024 - October 2024

- Contribute to feature development in an open-source accounting and inventory platform supporting financial reporting. Work within an existing React, TypeScript, Node.js/Express, MySQL and Docker codebase.

PROFESSIONAL EXPERIENCE

Operations and Systems Automation Analyst

Bountiful Grace Pty Ltd (Taylor Hill Scarves & Co) | Melbourne, Australia | April 2025 - Present

- Integrated Faire, Fieldfolio, Maropost/Neto and Zapier/API workflows, reducing order processing from approximately 40 minutes to 2 minutes per order, a 95% reduction in processing time.
- Built Neto API stocktake reports for weekly audits and improved stock visibility; administered payment reconciliation and order workflows to improve data consistency.
- Translated operational issues into technical requirements, workflow specifications and practical system improvements for internal stakeholders.

Digital Technical Business Analyst

Innovation Collective Pty Ltd (Snap Shades) | Sydney, Australia (Remote) | February 2024 - April 2025

- Analysed and redesigned e-commerce workflows across order processing, inventory, fulfilment and customer operations, reducing manual handling and improving process consistency.
- Translated business needs into functional requirements, process maps and system improvements, bridging communication between business stakeholders, developers and external technology providers.
- Investigated recurring system, data and integration issues across connected e-commerce platforms, identifying root causes and implementing process improvements to reduce operational disruptions.
- Improved operational reporting and data visibility across inventory and order management, reducing reporting effort to 20 minutes and enabling faster identification of stock and fulfilment issues.

Technical Business Analyst Intern

Thriday (Acquired by Tyro Payments Limited) | Melbourne, Australia | October 2024 - December 2024

- Elicited and documented requirements and functional gaps for white-label fintech application customisation across client-specific versions.
- Created activity, data flow, sequence, use case and entity relationship diagrams to explain application behaviour to developers, managers and external clients.

Technical Business Analyst

Central Bank of Colombia | Bogotá, Colombia | May 2019 - January 2024

- Led requirements analysis and delivery coordination for critical banking systems modernisation; produced functional specifications and UML models with business users, consultants and developers.
- Coordinated 15 engineers across scope, schedules, budgets and delivery risks; managed incident resolution, user support, maintenance and operational continuity.
- Managed application support and technical maintenance for mission-critical systems, including incident troubleshooting, user support, backup procedures and operational continuity.
- Developed Power Apps solutions and SAP Business Objects reports, including reporting outputs consumed by applications through REST APIs.

Software Engineer

Sophos Solutions (Acquired by GFT Technologies SE) | Bogotá, Colombia | January 2018 - May 2019

- Implemented CI/CD pipelines using Jenkins, reducing deployment time by 40%.
- Developed Java/Angular applications and Spring Boot REST microservices and optimised SQL and code to improve response times by 30%.
- Contributed to IBM WebSphere BPM process automation that reduced request handling from 15 days to 3 days; maintained automated tests using Selenium, JUnit and Maven.

EDUCATION

Advanced Diploma of Information Technology — 13 March 2026 — Greenwich College | Melbourne, Australia

IT Project Management Specialisation — 19 September 2020 — Pontificia Universidad Javeriana | Bogotá, Colombia

Bachelor of Business Administration — 15 March 2019 — Pontificia Universidad Javeriana | Bogotá, Colombia

Bachelor of Systems Engineering — 18 August 2018 — Pontificia Universidad Javeriana | Bogotá, Colombia

CERTIFICATIONS

• **Professional Scrum Master I (PSM I)** — Scrum.org | 2023

• **Microsoft Certified: Azure Fundamentals** — Microsoft | 2021

• **Introduction to Machine Learning** — Duke University | 2025

• **Organizational Leadership Specialization** — Northwestern University | 2021

LANGUAGES

English — C1 (fluent)

Spanish — (native)

Italian — B1 (intermediate)